



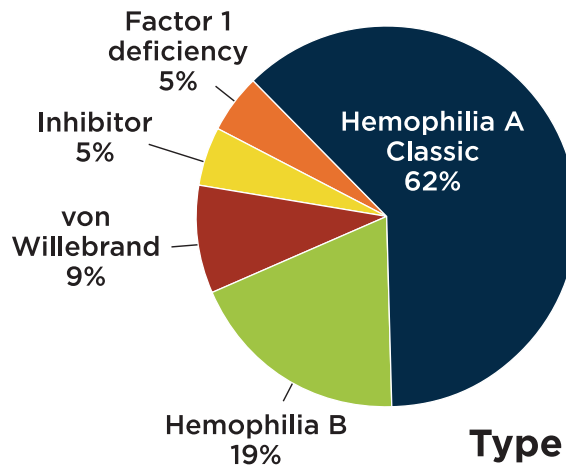
PROJECT CALLS 2.0

Creating Alternatives to Limiting and Lacking Services

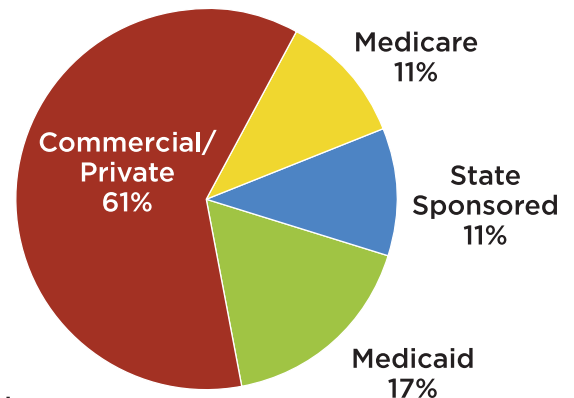
In August 2015, Hemophilia Federation of America launched Project CALLS, an initiative designed to help the bleeding disorders community collect data and stories about how changes in insurance company policies are impacting the care of those with bleeding disorders. HFA sought in particular to create a more accurate picture of the types of insurance issues encountered by the bleeding disorders community. Since the launch of Project CALLS, HFA has spoken with more than 50 members of the bleeding disorders community, allowing their voices to be heard.

In the first iteration of the Project CALLS survey, HFA learned that the community was having more issues with their insurance than first imagined, and decided to significantly expand our data sets. In Project CALLS 2.0, HFA is gathering data about network adequacy, deductibles, premiums, and balance billing, in addition to information about prior authorization and specialty pharmacies.

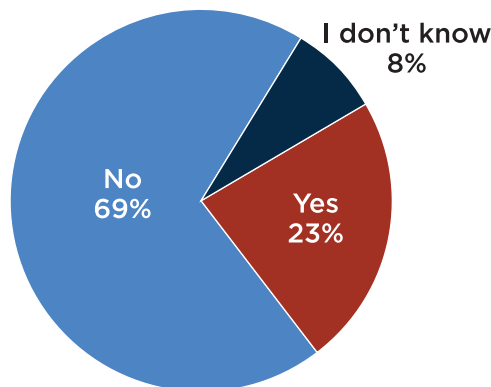
Diagnosis



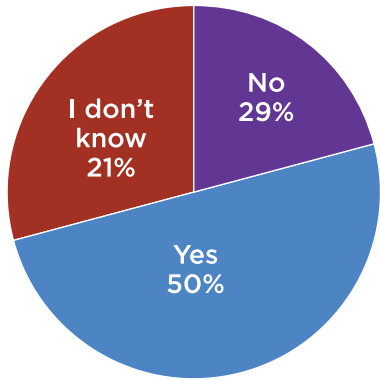
Type of Insurance



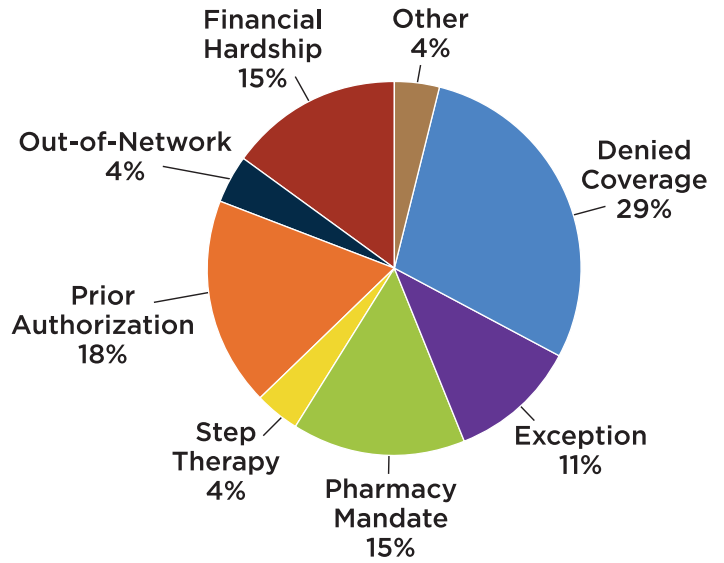
Self-Insured?



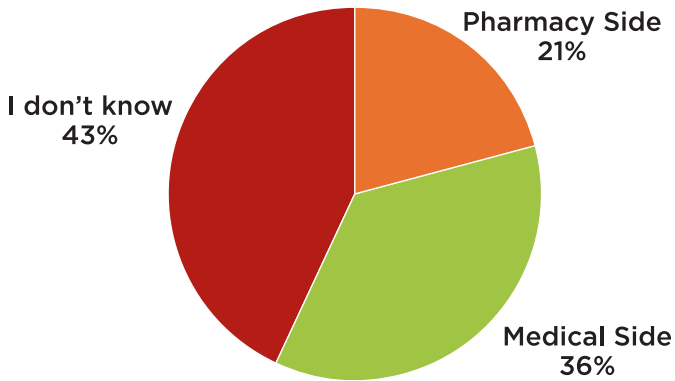
Specialty Pharmacy Mandate



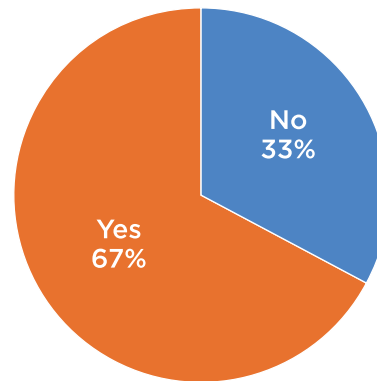
Issue Reported



Pharmacy or Medical Billing for Product



Delayed Care?



Product or Service?

